

Plan Features & Benefits

BRONZE

SILVER

GOLD

Reporting - Notifications and Governance

Automated e-mail threshold notifications	✓	✓	✓
Monthly governance call - Reporting on notifications & improvements	✓	✓	✓
Weekly Analysis - Reporting on threshold notifications		✓	✓
Daily Analysis - Reporting on threshold notifications			✓

Response - Interrogation of high threshold notifications

3-5 Working Days	✓		
2-3 Working Days		✓	
Next Working Day			✓

Callout - Technical support outside reporting period

Number of callouts in plan	0	0	4
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